Freedom of Information Request - FOI2024/071

21 May 2024

Thank you for your Freedom of Information request.

1. Does your Eye Service/A&E service offer Emergency/Casualty Eye Care by walk-in, telephone or self-referral? If so, can you please state if it is walk-in, telephone or self-referral based and can you provide activity data for each of the last 5 years (2018/19, 2019/20, 2020/21, 2021/22, 2022/23)

2. Number of Adult Patients attending, in each year, in the age groups of, 18 to 24; 25 to 34; 35 to 49; 50 to 64; over 65

3. Number of Adult Patients attending, in each year, split by Casualty/A&E Triage Category of 3, 4 & 5 (we have intentionally excluded Category 1 & 2 from this FOI)

4. Number of Adult Patients transferred/onward referred, in each year, to the Outpatient Eye clinic for ongoing care?

I have considered your request and have set out the Trust's response below:

Question 1	111 or phone	Other Methods
2018	86	6259
2019	50	7570
2020	51	5707
2021	64	3758
2022	70	525
2023	56	451

Question 2	18 to 24	25 to 34	35 to 49	50 to 64	65 over
2018	338	652	1020	1659	2239
2019	384	766	1140	2006	2694
2020	283	692	867	1517	1968
2021	194	457	580	1031	1269
2022	54	92	121	116	119
2023	33	75	89	113	95

Question 3	3	4	5
2018	291	3729	*less than 6
2019	157	226	*less than 6
2020	119	179	*less than 6

2021	130	150	*less than 6
2022	108	129	*less than 6
2023	117	93	*less than 6

* Please note that the exact number of patients has been withheld and instead a range of below 6 has been provided, as this relates to a low number. Statistically low information can potentially identify individuals' data, especially due to the rural nature and low population of the county. It would be, in my view, possible to identify them if this data were to be provided to you. The data therefore consists of personal data and as such has been withheld under Section 40(2) of the Freedom of Information Act 2000.

Question 4	Transferred
2018	1514
2019	290
2020	268
2021	249
2022	205
2023	240

Yours sincerely,

Freedom of Information Officer