

Freedom of Information Request - FOI2024/342

Thank you for your Freedom of Information request. I have considered your request and have set out the Trust's response below:

Digital Dictation

- Do you use Digital Dictation? If yes, could you please answer the following questions: - Yes
- Name of the supplier & product? - TA+
- How many user licences do you have? – 600
- What procurement method (if any) was used to obtain this system, i.e. what framework? -

NHS PASA Mini-competition

- The contract start date? - August 2010
- The contract expiry date? - October 2024
- Total contract value? - Information not held, financial records do not go back more than 7 years, current ASM £18k/year.
- Is the product integrated with PAS or EPR? – Yes
- What is the name(s) and position(s) of the key internal stakeholder(s) for this service? – David Warden, Associate Director of IM&T
- What is the person(s) email and telephone number? - David.warden@wvt.nhs.uk – 01432 355444 - Please note that this provision of names and contact details under the Freedom of Information Act 2000 does not give consent to receive direct marketing via any media and expressly does not constitute a soft opt-in under the Privacy Electronic Communications Regulations.
- What would you like to see in this product that is currently not being delivered? - Speech recognition. The Trust has already gone to market for a replacement which is now pending final contract agreement.

Outsourced Transcription

- Do you use Outsourced Transcription? If yes, could you please answer the following questions: - No.
- Name of the supplier:
- What procurement method (if any) was used to obtain this system, i.e. what framework:
- The contract start date:
- Volume of letters per month:
- Total contract value:
- What is the name(s) and position(s) of the key internal stakeholder(s) for this service:
- What is the person(s) email and telephone number:
- What would you like to see in this product that is currently not being delivered:

Speech Recognition

- Do you use Speech Recognition? If yes, could you please answer the following questions: -
No.
 - Name of the supplier & product?
 - How many user licences do you have?
 - What procurement method (if any) was used to obtain this system, i.e. what framework?
 - The contract start date?
 - The contract expiry date?
 - Total contract value?
 - Is the product integrated with PAS or EPR?
 - What is the name(s) and position(s) of the key internal stakeholder(s) for this service?
 - What is the person(s) email and telephone number?
 - What would you like to see in this product that is currently not being delivered?

Ambient AI Scribe

- Do you use AI-enabled Ambient Scribe? If yes, could you please answer the following questions: - No.
 - Name of the supplier & product?
 - How many user licences do you have?
 - What procurement method (if any) was used to obtain this system, i.e. what framework?
 - The contract start date?
 - The contract expiry date?
 - Total contract value?
 - Is the product integrated with PAS or EPR?
 - What is the name(s) and position(s) of the key internal stakeholder(s) for this service?
 - What is the person(s) email and telephone number?
 - What would you like to see in this product that is currently not being delivered?

Video Consultation

- Do you use Video Consultation? If yes, could you please answer the following questions: -
Yes
 - Name of the supplier & product? - MS Teams
 - How many user licences do you have? – 15
 - What procurement method (if any) was used to obtain this system, i.e. what framework? -
National contract
 - The contract start date? – 2023
 - The contract expiry date? – 2028

- Total contract value? – Estimated at £50k over five years.
- Is the product integrated with PAS or EPR? – No
- What is the name(s) and position(s) of the key internal stakeholder(s) for this service? - David Warden, Associate Director of IM&T
- What is the person(s) email and telephone number? - David.warden@wvt.nhs.uk – 01432 355444 - Please note that this provision of names and contact details under the Freedom of Information Act 2000 does not give consent to receive direct marketing via any media and expressly does not constitute a soft opt-in under the Privacy Electronic Communications Regulations.
- What would you like to see in this product that is currently not being delivered? – Information not held
- How many user licences do you have? – 15
- What % of virtual/remote consultations are conducted using video vs telephone? – <1% vs 99%

Health Information Systems

What supplier(s) do you use for the following?

- PAS (Patient Administration System) – IMS Maxims
- EPR (Electronic Patient Record) – IMS Maxims
- eDMS (Electronic Document Management System) – N/A
- RIS (Radiology Information System) - Magentus
- LIMS (Laboratory Information Management System) - Dedalus
- e-Correspondence (e.g. Docman) – N/A
- Hybrid Mail (e.g. Synertec) - Synertec
- Patient Portal - Mindwave

Yours sincerely,

Freedom of Information Officer